

## Message to All Seasonal Meter Customers

April 15, 2025

I am writing to inform you of an important update regarding the operation of seasonal meters within the City of Union Gap.

Effective immediately, we will no longer be automatically turning on seasonal meters. Instead, we kindly request that customers **contact our Utility Department at 509.248.0434** to initiate the service.

This change is being implemented to enhance our service efficiency and ensure that all customer requests are handled promptly and accurately. We appreciate your understanding and cooperation as we transition to this new process.

Should you have any questions, or require further assistance, please do not hesitate to reach out to our office at 509.248.0434 or via email at <a href="mailto:Christopher.fix@uniongapwa.gov">Christopher.fix@uniongapwa.gov</a>. We are here to help you. Thank you for your attention to this matter; we look forward to continuing to serve you in the best way possible.

Sincerely

Christopher Fix

Operations Manager